

RETURN FORM



Dear **Customer**,

We're sorry your EquineLUX saddle pad or half-pad did not work out for you.

As per our Returns & Refund policy, you can return your pad for a refund anytime in the first 30 days of ownership. We ask that you mail the saddle pad back to us at:

3700 rue Saint-Patrick, Suite 204, Montreal, Quebec, Canada

Please pack the pad in a box suitable to ship it back to us without damaging it. Please clean the pad and foam inserts before you ship the product back to us. You will need to include a copy of your purchase receipt and a copy of this form, completed.

If you bought your pad from EquineLUX website, your refund will be credited to the account used to pay for the original order. If you paid by check or cash, we will send you a refund check after we receive the pad.

If you bought your EquineLUX product from one of our dealers and want to return it, you will have to follow dealer's Return policy guidelines.

Thank you for trying the EquineLUX product. If there is anything else we can do for you, please feel free to contact us.

Your name	
Mailing address	
Phone:	
E-mail	
Date of purchase	
Payment method	
Reason for return	

Initials _____

Date _____